

Mentor Profile

Mentor Name Sue Spencer

Pen Portrait

I first developed a strong interest in personal and professional development whilst studying for my Master's Degree in 1988. Since this time, my commitment to the principles of improvement, growth and learning has underpinned my practice in a broad range of work contexts. I have been active in supporting both individuals and groups within organisations to achieve their goals throughout my career.

Since setting up my consultancy business in 2000, I have worked in various Interim Senior Management and Leadership capacities, where I gained practical hands on experience, in successfully leading colleagues to achieve organisational change & improvements. Working on a one to one basis to support managers & leaders proved to be a powerful and highly effective way of achieving positive outcomes, leading to my decision to focus my current business priorities on this way of working.

What is your greatest achievement so far?

Successfully making the transition from Public Sector employment to running my own company.

Name an organisation (other than your own) that you see as the perfect one and why? The Virgin Group for delivering quality, innovative service by empowering & valuing employees which aims to continuously improve the customers' experience.

Name a business leader that you admire and why?

David Jones CEO 'Havas' : for being successful in achieving significant increase in turnover, whilst also being an enthusiastic advocate of corporate & social responsibility.

Why are you passionate about mentoring?

Influencing and empowering individuals to realise their potential and achieve both personal & professional goals is extremely rewarding.

Who or what has been your greatest inspiration?

I have been inspired by numerous people who have actively impacted on my own career success through their strong ethical values, and a passionate commitment to meeting challenges with a positive solution focused attitude.

Professional Qualifications:

Masters Degree in Human Relations, ILM Accredited Tutor in Coaching and Mentoring in Management, Bachelor of Arts Degree, Certificate of Education.

Experience:

With a background in public sector where I rose to senior managerial and leadership positions, I have been director of my own Management Consultancy for more over ten years. In recent years, I have specialised in business mentoring & 1:1 individual coaching for personal & professional development. As an accredited business mentor with Nottingham Business Venture during the last four years I have provided mentoring and coaching to a wide range of businesses in the East Midlands within a broad range of sectors.

I possess a proven track record of success in: Strategic Planning, Organisational Improvement, Policy Development & Review, Quality Assurance, Managing Change, Project Management, Performance & People Management, and Team Building & Professional Development.