

Mentor Profile

Mentor Name Harold Huxtable

Pen Portrait

I am 65 years old, married with two grown up daughters. An electronics engineer by training, I have spent most of my working life in customer service and management roles. Now retired my main interests are in sitting as a Magistrate and working as a mentor with NBV, both of which I have done for 8 years.

What is your greatest achievement so far?

Achieving the balance between a busy business life and being part of my family growing up.

Name an organisation (other than your own) that you see as the perfect one and why?

Any organization providing a public service from charitable funds (eg the Air Ambulance) because they maintain an excellent public reputation and provide vital services using volunteer workforce.

Name a business leader that you admire and why?

Richard Branson. Because he has always been innovative, willing to challenge the “accepted way of doing things” and is exceptional at promoting himself and his companies products.

Why are you passionate about mentoring?

I experienced the benefit of good mentoring early in my career, and now later on I feel that I have a wide ranging business experience I can pass onto others

Who or what has been your greatest inspiration?

My father

Professional Qualifications:

Full Technical Diploma, Industrial Electronics

Experience:

I served an electronics apprenticeship with The Steel Company of Wales and then joined IBM (UK) Ltd where over 35 years worked as an Engineer, Customer Services Manager, Sales Manager, and Divisional General Manager.

Skills and Expertise:

Service management

Sales processes

Organisation and change management

People management (Leadership coaching & management)

Business controls (P&L, revenue, cost, product, quality, process, documentation etc.)

Negotiation (contract and commercial)